ETS Standardized Test

TOEIC® L&R



Educational Testing Service (ETS)

Themeluar ne 1947, ETS eshte kompania me e madhe, **non-profit**, organizate e perkushtuar ne Arsim, Vlerisim dhe Kerkim, kryesisht Testimin. (<u>www.ets.org</u>)

> Sot, ETS eshte e njohur per angazhimin ne **Mesimin** e

avancuar dhe rritjen e mundesive

te stundenteve ne kuader te levizjes se lire (Exchange Program)





Company Headquarters - Princeton, New Jersey, USA





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Educational Testing Service (ETS)

- ETS zhvillon, administron dhe scoron me shume se 50 milion teste /vit perfshire TOEFL® dhe TOEIC® tests
- Testimete saj gjenden ne me shume se **180 vende**, qe jane ne **me shume se 9,000 locations** ne gjithe boten.
- ETS pergatit:
 - 70'000 multiple-choice (alernativa) questions cdo vit
- Dhe scores (korrigjon):
 - 9.7 million answer sheets cdo vit
 - 32.2 million essays cdo vit

of test takers)

ETS - Misioni

ETS ka per mision cilesine dhe barazine ne arsim per te gjithe ata qe kerkojne te masin vlerat, si psh:

- FAIR (all test takers have an equal opportunity to demonstrate their proficiency)
- > <u>VALID</u> (the tests accurately measure what they are intended to measure)
- RELIABLE (test results are consistent accross different test versions and among different groups



ETS & Testing

Standardized

Standardized test

do te thote:

- > Te njejtat instruksione per te gjithe
- > Administrim ne te njejtat kushte
- ➤ **Korigjim** gjithmone ne te njejten menyre per te gjithe kandidatet





= Fair, Valid, Reliable



TOEIC®

Test of English for International Communication™

TOEIC® Tests - the Global Standard for Assessing English Proficiency for Academic & Business.

- Designed as Entrance or Exit Exam for University/MBA and Ph.D. programes. **Connecting** the working place with the studying. TOEIC.
 - (More then 18'000'000 test takers each year)
- responds to employers' needs
- used to hire, place and promote employees
- recognised by more than **14'000** organisations, companies and academic institutions worldwide



TOEIC®

Test of English for International Communication™

TOEIC® Tests - the Global Standard for Assessing English Proficiency in <u>Academic</u> Setting

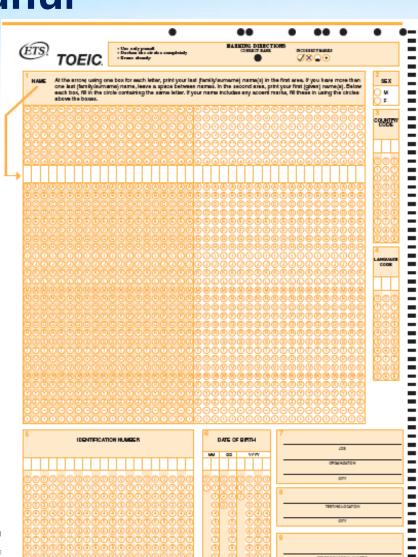
- Entrance or Exit exam
- Allocating students to the right courses and programs (Erasmus)
- > satisfying school's demands where the delivery of diploma is conditioned by a minumum score.
- > validating students' English proficiency on CV.
- Proving that the students' English knowledge Enables them to work in the Professional environment





TOEIC® Listening & Reading Masa e duhur

- Most friendly of all the tests
- Perfect measure of progress
- Paper & pencil, multiple choice test
- 2 hours long
- Scores known within 7 working days
- Scaled score 10 990; always positive feedback
- Optical scanner used to read answer sheets

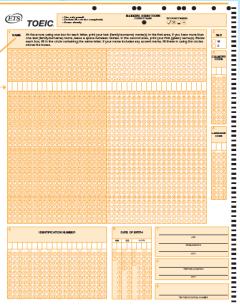




TOEIC® Listening & Reading The right tool

- Test questions based on authentic, real-life situations from everyday life in an international Working & Academic environment.
 'office survival English'.
- Target group: adults, young professionals, students entering the job market, international employees.
- Simplest administration:

no group division by language level







TOEIC®

Test of English for International Communication™

Format

- Paper & pencil based, 2 Hours
- Listening 45 minutes; Reading 75 minutes
- Score: Listening 5-495; Reading 5-495 (990)



Test Taker

- Students
- Professionals (Skilled to Highly skilled)
- Business Degree & Non Degree Students
- Intermediate to Advanced English Language Learners
- Nurses
- Employees



TOEIC L&R ®

TEST STRUCTURE

LIS	LISTENING Comprehension: 100 items			
1	Photographs: 10 questions			
2	Question-Response: 30 questions			
3	Conversations: 30 questions 10 conversation with 3 questions each			
4	Talks: 30 questions 10 talks with 3 questions each			

READING Comprehension: 100 items				
5	Incomplete Sentences: 40 questions			
6	Text Completion: 12 questions; 4 reading texts with 3 questions each			
7a	Single Passages: 28 questions; 7-10 reading texts with 2-5 questions each			
7b	Double Passages: 20 questions; 4 pairs of reading texts, 5 questions per pair			



TOEIC® context

Corporate Development — research, product development

Finance and Budgeting — banking, investments, taxes, accounting, billing

Human Resources — recruiting, hiring, retiring, promoting, job applications, job advertisements, salaries, pensions, awards

The Office — procedures, board meetings, committees, letters, memos, telephone, fax and e-mail messages, equipment

Travel — trains, airplanes, taxis, buses, ships, ferries, tickets, schedules, station and airport announcements, car rentals, hotels, reservations, delays and cancellations

Health Care — medical insurance, visits to doctors, dentists, clinics and hospitals

TOEIC Test format – PART 1 (10 Questions)

Part 1

- 10 photographs
- 4 answer choices given
- One-time playback
- Detailed instructions and example of the test task





LISTENING TEST

Example

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Sample Answer









Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.



TOEIC Test format – PART ONE (cont.)

not printed in the test book

- A) The boat is tied to the dock
- B) The ducks are swimming around the lake
- C) The passengers are about to board the ferry
- D) The people are diving into the water



TOEIC Test format – PART I (Content)

not printed in the test book

- A) The workers are pouring dirt into a hole
- B) Some tiles are being replaced
- C) The wheel on a tractor is being repaired
- D) The men are working at a construction site







TOEIC Test format – PART II (30 Questions)

Part 2 30 question – response 3 answer choices given Text heard one time









PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Sample Answer

Example







You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.

(B) It's the first room on the right.

(C) Yes, at two o'clock.

The best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

- 11. Mark your answer on your answer sheet.
- Mark your answer on your answer sheet.
- Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- Mark your answer on your answer sheet.
- Mark your answer on your answer sheet.



TOEIC Test format – PART III (30 Questions)



Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

30 test questions

Part 3 - 10 conversations

3 answer choices

- Text heard one time
- Instructions
- Questions 41-43



- 41. What are the speakers discussing?
 - (A) Their homes
 - (B) Their jobs
 - (C) Their travel plans
 - (D) Their favorite cities
- 42. What does the man want to do?
 - (A) Get a new job
 - (B) Visit another city
 - (C) Find a larger apartment
 - (D) Move to the country
- 43. What can be inferred about the woman?
 - (A) Her house is very small.
 - (B) She thinks the city is exciting.
 - (C) Her job is very difficult.
 - (D) She lives outside the city.



TOEIC Test format – PART IV (30 Questions)



Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. Where is this announcement being made?
 - (A) At a train station
- (B) At a travel agent's office
- (C) At an airport
- (D) At a coffee shop
- 72. What is the weather like in Hong Kong?
 - (A) It is foggy.
 - (B) It is clear.
 - (C) It is snowing lightly.
 - (D) It is stormy.
- 73. What time of day is this announcement being made?
 - (A) Morning
 - (B) Afternoon
 - (C) Evening
 - (D) Late night

- 30 questions
- 10 talks
- 3 answer choices
- Text heard one time
- Instructions
- Ouestions 71-73

Listening Section

- Multiple-choice test, three or four answer choices given
- Various accents in one test
 - American English
 - British English
 - Canadian English
 - Australian English

Texts based on a variety of real – world settings and situations

TOEIC L&R Test format - PART V (40 Questions)

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101. Register early if you would like to attend next Tuesday's ----- on project management.
 - (A) seminar
 - (B) reason
 - (C) policy
 - (D) scene
- 102. Paul Brown resigned last Monday from his position as ----- executive of the company.
 - (A) fine
 - (B) chief
 - (C) front
 - (D) large

TOEIC Test format – PART VI (12 Questions)

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Part 6

- 12 questions
- 3-4 texts, 3-4 questions to each text
- text completion



Ms. Monica Eisenman 555 King Street Auckland New Zealand

Dear Ms. Eisenman:

I am ----- to confirm our offer of part-time employment at Western Enterprises. In your role

- 141. (A) pleased
 - (B) pleasing
 - (C) pleasant
 - (D) pleasure

as research assistant, you will report to Dr. Emma Walton, who will keep you informed of your specific duties and projects.

As we discussed on the telephone, you ----- twice a month. Hourly employees working fewer

142. (A) will pay

- (B) were paid
- (C) have paid
- (D) will be paid

than twenty hours per week are not ----- to receive paid holidays, paid time off for illness,

143. (A) tolerable

- (B) liberal
- (C) eligible
- (D) expressed

or other employee benefits. Your employment status will be reviewed in six months.

If you have any questions, please feel free to contact me.

Sincerely,

Christopher Webster

Christopher Webster Human Resources



TOEIC Test format – PART VII (28 + 20 Questions)

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Part 7

- Reading Comprehension
- two types of tasks: questions to single texts and pairs of texts
- 28 questions, 7-10 texts, 2-4 questions to each text
- 20 questions, 4 pairs of texts, 5 questions to each pair of texts

TOEIC Test format – PART SEVEN (28 + 20 Qs)

Italian Food at its Finest... The Venezia

Under New Ownership
Open 7 Days, 11 A.M.-11 P.M.

COUPON

\$2 off

Any order over \$10 with this coupon.

Not valid with other offers.

Offer good until June 16.

COUPON

50% off

Buy 1 meal, get 2nd one 50% off with this coupon.

Not valid with other offers.

Offer good until June 16.

COUPON

FREE

liter of soda with delivery with this coupon.
 Not valid with other offers.
 Offer good until June 16.

- 153. What is the purpose of this advertisement?
 - (A) To announce a change in business hours
 - (B) To advertise a business for sale
 - (C) To encourage diners to eat early
 - (D) To attract more customers
- **154.** What will customers receive if they spend more than \$10?
 - (A) A \$2 discount on their bill
 - (B) 50% off their next purchase
 - (C) A liter of soda
 - (D) Free delivery service
- 155. What will happen on June 16?
 - (A) A new owner will take over the business.
 - (B) The coupons will expire.
 - (C) Prices will be further reduced.
 - (D) The business will close.



TOEIC Test format – PART SEVEN (28 + 20 Qs)

Optimum Software Company meeting with Advantage Power Systems, Inc. November 2

Advantage Power Systems attendees:

Katharine Morandi Chom Tai Optimum Software attendees:

Ujjwal Ahmed Yusra Singh Peter Bodell

AGENDA

Ujjwal Ahmed Introductions

Review objectives

Katharine Morandi Advantage Power Systems: project overview

and development schedule

Yusra Singh Optimum product overview

· Core software functions

· Software platform requirements

Peter Bodell Optimum training and consulting

Yusra Singh Technology questions and answers

Ujjwal Ahmed Next steps



TOEIC Test format – PART VII (28 + 20 Qs)

To: Katharine Morandi

From: Ujjwal Ahmed, Optimum Software Company

Subject: Yesterday's meeting

Dear Katharine,

Thank you for taking the time to get together with us yesterday. Everyone on our team felt that it was a productive meeting. We have a better understanding of your project's needs now, and we've started looking at ways to adapt our software to meet your requirements.

While the basic function of the software is well suited to the project overall, as discussed, we will explore ways to adapt it to the needs of the different departments at Advantage that will be using it. This will incur some additional cost, as we indicated—we'll provide details about that at our next meeting, once our engineers have assessed the changes that will need to be made.

I've asked Peter Bodell to prepare a document for you that indicates when the Training and Consulting Department could start providing services to you. He'll send this information to you directly—since you've worked with him in the past, it seems the most efficient way to go.

As agreed, let's set up a meeting for the week of November 26 by which time our engineers will be able to outline their approaches to your departmental needs, and we'll have the information we need to put together a contract.

In the meantime, please feel free to contact me if you have any questions.

Regards,

Ujjwal



TOEIC Test format - PART VII (28 + 20 Qs)

- 160. Why was the meeting held?
 - (A) To talk about hiring costs
 - (B) To train software users
 - (C) To discuss work on a project
 - (D) To review a contract
- **161.** Who would probably be the best person at Optimum to answer technology questions?
 - (A) Ujjwal Ahmed
 - (B) Chom Tai
 - (C) Yusra Singh
 - (D) Katharine Morandi
- 162. What is the main purpose of Mr. Ahmed's e-mail to Ms. Morandi?
 - (A) To request a meeting with the engineering department
 - (B) To introduce Peter Bodell
 - (C) To follow up on a meeting with Advantage
 - (D) To explain how Optimum has adapted its software
- 163. What service will Peter Bodell's department provide?
 - (A) Training and consulting
 - (B) Legal advice
 - (C) Publicity
 - (D) Changes to the software
- 164. What will happen in the week of November 26?
 - (A) Peter Bodell will make a presentation.
 - (B) Optimum and Advantage will meet again.
 - (C) A contract will be signed.
 - (D) Training in the new software will occur.





LISTENING AND READING OFFICIAL SCORE REPORT

	JANE DOE		LISTENING	
	Name		Your Score 420	TOTAL
	12345678991234567899	1983/05/01	5 0% 99%	SCORE
KNOW ENGLISH. KNOW SUCCESS.	Identification Number	Date of Birth (yyyy/mm/dd)	READING	
KNOW ENGLISH. KNOW SUCCESS.	2005/09/25	2007/09/25	Your Score 445	(865)
KNOW ENGLISH. KNOW SUCCESS.	Test Date (yyyy/mm/dd)	Valid Until (yyyy/mm/dd)	50%	
This is where the representative country's address would go This is where the representative country's address would go This is where the representative country's address would go This is planty				

of space to go with a bigger point size on 1 line or small with 2 lines

Detach Here

LISTENING

Your scaled score is between 400 and 495. Test takers who score around 400 typically have the following strengths:

- " They can infer the central idea, purpose, and basic context of short spoken exchanges across a broad range of vocabulary, even when conversational responses are indirect or not easy to predict.
- They can infer the central idea, purpose, and basic context of extended spoken texts across a broad range of vocabulary. They can do this even when the information is not supported by repetition or paraphrase and when it is necessary to connect information across the text.
- They can understand details in short spoken exchanges, even when negative constructions are present, when the language is syntactically complex, or when difficult vocabulary is used.
- * They can understand details in extended spoken texts, even when it is necessary to connect information across the text and when this information is not supported by repetition. They can understand details when the information is paraphrased or when negative constructions are present.

paraphrases of when negative constitutions are protein.			
ABILITIES MEASURED	PERCENT CORRECT OF ABILITIES MEASURED Your Percentage 100%		
Can infer gist, purpose, and basic context based on information that is explicitly stated in short spoken texts	0% 5 100%		
Can infer gist, purpose, and basic context based on information that is explicitly stated in extended spoken texts	0%		
Can understand details in short spoken texts	0% 55 100%		
Can understand details in extended spoken texts	0% 9l 0% 100%		

EADING

Your scaled score is close to 450. Test takers who score around 450 typically have the following strength

- They can inter the central idea and purpose of a written text, and they can make Inferences about details
- They can read for meaning. They can understand factual information, even when it
- * They can connect information across an entire text, and they can make connections between two related texts.
- They can understand a broad range of vocabulary, unusual meanings of common words, and idiomatic usage. They can also make distinctions between the meanings of closely related words.
- They can understand rule-based grammatical structures. They can also understand difficult, complex, and uncommon grammatical constructions.

ABILITIES MEASURED	PERCENT CORRECT OF ABILITIES MEASURED Your Percentage 0%
Can make inferences based on information in written texts	0% 28 100%
Can locate and understand specific information in written texts.	0% 45
Can connect information across multiple sentences in a single written text and across texts.	0% 100%
Can understand vocabulary in written texts	0% 100%
Can understand grammar in written texts	0% 81 100%

ADDRESS AREA

Address 11111111111111111111 Address 22222222222222222 Address 33333333333333333333 Address 555555555555555555555 Address 66666666666666666666

HOW TO READ YOUR SCORE REPORT:

Percent Correct of Abilities Measured: Percentage of items you answered correctly on this test form for each one of the Abilities Measured. Your performance on questions testing these abilities cannot be compared to the performance of test-takers who take other forms or to your own performance on other test forms.

Note: TOEIC scores more than two years old cannot be reported or validated

TOEIC® L&R Score Report

TOEIC® L&R Certificates

10-215



220-465

470-725



730-855

860-990

andydat X

International Communication

ndards, GRE, Keeping Learning on Track, SLEP, TOEFL and TOEIC are pofWriter, Propell, Secondary Level English Proficiency, SIR II, Test de

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MAS Correlation table

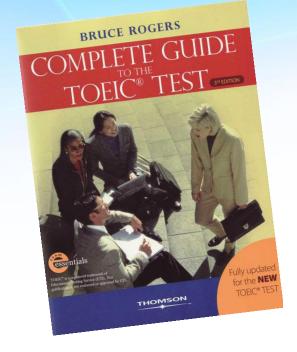
Tabela 1

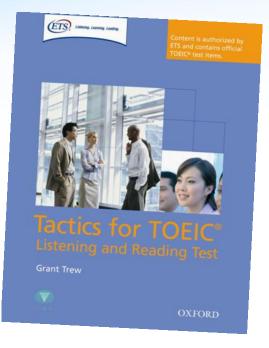
Në mbështetje të Kuadrit të Referencave për Gjuhët të krijuar nga Këshilli i Europës (2001), Kuadrit të Përbashkët Europian të Referencave për Gjuhët, si dhe në bashkëpunim me Ambasadat e Shteteve të Bashkuara të Amerikës, Britanisë së Madhe, Gjermanisë, Francës, Italisë dhe Spanjës të akredituara në Republikën e Shqipërisë, Ministria e Arsimit dhe Sportit, njeh testet e gjuhëve të huaja dhe nivelet si më poshtë:

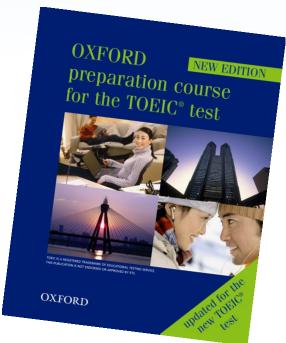
Niveli	B1	B2	C1
=	Gjuha angleze		· ·
Cambridge	PET	FCE	CAE
IELTS	4.0 / 5.0	5.5 / 6.0	6.5 / 7.0
TOEFL Internet-based Test (iBT)	57/86	87/109	110/120
TOEFL Paper-based Test (ITP)	460	543	627
TOEIC	381 / 649	650/ 785	786 / 935
Chor	- #	7, 8, 9	10, 11
APTIS	Aptis B1	Aptis B2	Aptis C
	Gjuha gjermane		
Goethe-Institut	ZD	ZDFB	ZMP
TestDaF		TDN 3 - TDN4	TDN 5
	Gjuha franceze		
TFI	345/604	605/824	825
DELF	DELFB1	DELFB2	DALFC1
TCF	TCF 300 - 399	TCF 400 - 499	TCF 500 - 599
TEF	TEF 361-540	TEF 541-698	TEF 699-833
	Gjuha italiane		1 2
Peruggia	CELI2 livello2	CELI3 livello3	CELI4 livello4
Sienna	CILS uno B1	CILS 2	CILS 3
	Gjuha spanjolle	9	
DELE	DELE inicial	DELE intermedio	DELE superior



TOEIC L&R – Si te pergatitemi ???









www.english-test.net/toeic

TOEIC Simulation Tests

TOEIC Simulation Test 1 (Practice Mode)

TOEIC Simulation Test 2 (Practice Mode)

TOEIC Simulation Test 3 (Practice Mode)

TOEIC Simulation Test 4 (Practice Mode)

TOEIC Simulation Test 5 (Practice Mode)

TOEIC Simulation Test 1 (Exam Mode)

TOEIC Simulation Test 2 (Exam Mode)

TOEIC Simulation Test 3 (Exam Mode)

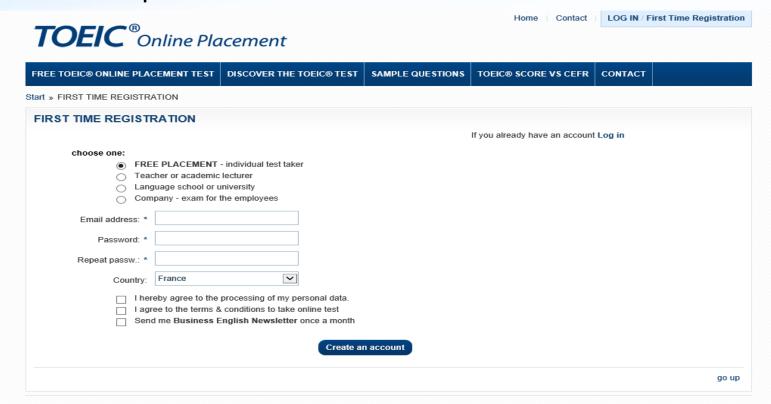
TOEIC Simulation Test 4 (Exam Mode)

TOEIC Simulation Test 5 (Exam Mode)



TOEIC Online Placement test for FREE

- http://yourenglishtest.com/register
- Full TOEIC Placement test
- The score presented on the CEFR scale (A1-C1)



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Learning Free SpeakingpalPlus Toeic



- Android
- Apple



Who uses TOEIC L&R ®

✓ Business

- Can make professional resource planning decisions on overseas activities
- Aware of level of English proficiency of Candidates/Employees
- Identify the "Can do" level of performance and responsiveness

✓ Academic Institution

- Universities can include an accredited assessment in their curriculum as a graduating criterion
- Assess their language programs
- Advance graduates integration into the Corporate world



Who uses TOEIC®

✓ Governmental Agencies

Utilize a reliable and fair international recognized and easily assessable assessment to test English level of competence when applying for visa or becoming a civil servants.

✓ Ministries of Education

Advance education measurements and equity on state and national level



Who uses TOEIC®

With more than 7 million test takers/year, the TOEIC test is the global standard for measuring workplace/study English language proficiency.

✓ Recruitment

- AIRFRANCE
- Kharkov's EURO 2012, Ukraine

✓ Naturalization

- French Home Department
- Nationalization in Hungary, France (TFI)

Training

- HITACHI
- SAMSUNG
- Hyundai
- LG

Career Development

Empresas Carozzi S.A.



Shembuj Referimi

TOEIC Score	Pershkrimi: Benchmarking example
900-990	Individual who are able to represent the company by themselves and with final authority in negotiating agreements and contracts with native/nonnative English speaking partner organizations.
800-850	Individual who are to represent the company by themselves in contributing to the negotiation of agreements and contracts with partner organizations using English.
700-750	Individuals who actively participate in meetings with partner organizations using English.
600	Individuals who accompany and support staff members with primary responsibility for business meetings. May be called upon to give a short, prepared speech and/or to take minutes of the meetings.
400-500	Individuals who, with assistance of vocabulary/grammar aids, have occasional or short term contract in English. This may be welcoming visitors (in person or by telephone) and working with the mail.

These five descriptors may be used as guidelines only. They should be adapted to real situations and should not be considered definitive.



Rast Studimor

Example of a ***** hotel in Thailand using the TOEIC Scores

Service	Employers	Total Min. Score	Listening	Reading
Restaurant	Hostess, Restaurant Manager, Party Manager	650	350	300
	Waiter/Waitress, Barman	525	275	250
	Chef Dim Sum, Banquets,	400	250	150
Reception	Residence Manager, Receptionist and Manager, Floor Manager, Concierge and Manager	750	400	350
	Client Service Manager, Reservation Agents, Airport information	650	325	325
Administrati ve Services	Human Resource, Entertainment Services, Controller	400	200	200



Apply for the Test Toeic L&R



- Apply Online: http://registration.sta-edu.com/
- Choose the Test (Toeic L&R)
- Choose Albanian Flag:



Regulations



- Application form (name, surname, ID, date of Birth ect)
- Click REGISTER

Validity Toeic L&R

Web: <u>www.sta-edu.com</u> e-mail: <u>info@sta-edu.com</u>

Mob: +355 69 206 2100